

Data for every month ending – Aug'24

Data for month ending (August 2024)								
S. No.	Received from	Carry forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average resolution time (In days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	71	0	71	0	0	5.0 Days
2	SEBI(Scores)/Direct/ODR	2	44	3	43	3	0	5.2 Days
3	Stock exchanges	32	242	20	254	20	0	5.1 days
4	Others (If Any)	12	103	8	107	8	0	5.5 Days
	Grand Total	46	460	31	475	31	0	5 Days

Trend of monthly disposal of complaints

Trend of monthly disposal of complaints					
S. No	Month	Carry forward from Previous Month	Received	Resolved	Pending at the end of the month
1	Apr-24	9	333	242	100
2	May-24	100	287	359	28
3	Jun-24	28	389	381	36
4	Jul-24	36	557	547	46
5	Aug-24	46	460	475	31
6	Sep-24				
7	Oct-24				
8	Nov-24				
9	Dec-24				
10	Jan-25				
11	Feb-25				
12	Mar-25				
	Total		2026	2004	

Trend of annual disposal of complaints

Trend of annual disposal of complaints					
Sr. No	Financial Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	11	941	924	28
2	2019-20	28	1301	1278	51
3	2020-21	51	3144	3141	54
4	2021-22	54	2771	2810	15
5	2022-23	15	2122	2137	0
6	2023-24	0	4263	4254	9
7	2024-25	9	2026	2004	31
	Grand Total		16568	16548	