

**Data for the month ending – 31<sup>st</sup> August 2024**

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3 months	Average Resolution time^ (in days)
1	Directly from Investors	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

^ Average Resolution time is the total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Trend of monthly disposal of complaints**

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	April, 2024	0	3	1	2
2	May, 2024	2	0	2	0
3	June, 2024	0	1	1	0
4	July, 2024	0	2	1	1
5	August, 2024	1	0	1	0
6	September, 2024				
7	October, 2024				
8	November, 2024				
9	December, 2024				
10	January, 2025				
11	February, 2025				
12	March, 2025				
	<b>Grand Total</b>		<b>6</b>	<b>6</b>	

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2018-19	Nil	Nil	Nil	Nil
2	2019-20	Nil	Nil	Nil	Nil
3	2020-21	Nil	Nil	Nil	Nil
4	2021-22	Nil	Nil	Nil	Nil
5	2022-23	Nil	Nil	Nil	Nil
6	2023-24	0	10	10	0
7	2024-25	0	6	6	0
	<b>Grand Total</b>		<b>16</b>	<b>16</b>	

